



**VOICE OF
RESEARCH**

An International Refereed Journal For Change and Development
ISSN – 2277-7733

CERTIFICATE

THIS IS TO CERTIFY THAT

Mr./Mrs./Ms. Admkeu Haile Mengesha

contributed with the publication entitled

EFFECTS OF EMPLOYEE'S COMPETENCIES ON CUSTOMER SATISFACTION: STUDY ON PRIVATE SECTOR IN EASTERN ETHIOPIA

in Voice of Research, Volume 9 Issue 4

published on 24th March, 2021.

Dr. Avdhesh Jha

Chief-Editor